



GROOMING REGISTRATION

CLIENT INFORMATION

| | | | | |
|--------------------------|------------|--|---------------------|----------|
| Last Name | | First Name | | |
| Street Address | | City | State | Zip Code |
| Email Address | | How did you hear about us? (Walk by, Urbanhound, Friend, Citysearch, etc.) | | |
| Home Phone No. | Cell Phone | | Alternate Phone No. | |
| Emergency Contact (Name) | | | Phone Number | |

DOG INFORMATION

| | | | | | |
|--|--------|-------------------------------------|------------|-----------|--------|
| Dog's Name | | Breed | | Color(s) | |
| Circle One: MALE | FEMALE | Is your dog spayed/neutered? YES NO | Birth date | Age | Weight |
| Veterinarian/Clinic Name | | Address | | Phone No. | |
| Describe any pre-existing medical conditions (use back of page if necessary) | | | | | |

CREDIT CARD INFORMATION

| | | |
|-----------------------------------|--|------------|
| Circle One: VISA MC AMEX DISCOVER | Card Number | Expiration |
| Name on Card | Billing Address (if different from the above address provided) | |

Cancellation policy: Please review cancellation policy on next page. You must provide a credit card number in order to make an appointment, regardless of your method of payment.

My Two Dogs, Inc.



**My Two Dogs, Inc.
434 Manhattan Ave.
Brooklyn, NY 11222
(718) 963-0400**

Pet Name:

Date:

Owner's Name:

We want you to know that we will make every effort to make your dog's visit as pleasant as possible.

TERMS:

Pets are accepted for grooming only under the following conditions:

1. The animal is fit and healthy. Any grooming which takes place on an elderly animal or animal with health problems will be at the owner's risk. Grooming may expose or aggravate a pre-existing health/skin problem for which My Two Dogs, Inc. cannot be held liable. Senior pets also have a greater chance of injury during grooming.
2. The animal's vaccinations are current and in compliance with the laws of the City of New York. I have also provided My Two Dogs, Inc. with a copy of these vaccinations, and will continue to do so as necessary. Any dog under 5 months without at least two rounds of vaccinations must have veterinary approval for acceptance into the facility. I understand that if my animal is not up to date with vaccinations at the time of my appointment, my appointment will be rescheduled and I will be charged a non-refundable \$20 cancellation fee.
3. In the event of any injury or health concern, My Two Dogs, Inc. is authorized to contact a Veterinary surgeon and authorize the Vet to treat the pet as necessary at the owner's expense.
4. De-matting/thinning out of matted hair may cause patchiness and hair loss. Consent to remove the matted hair is on this understanding. A matted pet is of greater risk of injury, nicks, clipper irritation, mental and physical stress, and trauma. My Two Dogs, Inc. reserves the right to refuse to de-matt any dog that will be caused unnecessary discomfort when there are alternative options such as shaving.
5. Shaving/stripping of pets will dramatically change the pets' appearance and the hair will be very close to skin. This may expose pre-existing skin conditions. Consent to shave/strip the pet is on this understanding.
6. Payment will be made as per price list/quote and owners must collect pets at time stated. My Two Dogs, Inc. will contact the owner approximately 15 minutes before the pet is ready. **Uncollected pets will be charged a sitting fee of \$10/30 minutes after the first 30 minutes.**
7. All photos taken of your pet while at the facility are property of My Two Dogs, Inc., and may be used in promotional material, including print, video, and internet.
8. I understand that a credit card is required to hold an appointment, and that My Two Dogs, Inc. will keep this information on file. **If I need to cancel my appointment, I will give My Two Dogs, Inc. 24 hours notice or hereby authorize My Two Dogs, Inc. to charge my credit card a \$20 non-refundable cancellation fee at the time of my appointment.**

I hereby agree to the foregoing as the owner of the pet.

Owner: _____

My Two Dogs, Inc. Rep: _____

My Two Dogs, Inc.

434 Manhattan Ave. Brooklyn, NY 11222

KEEP THIS PAGE!

CANCELLATION POLICY

We require a credit card in order to make a grooming appointment. You must notify us no later than closing time the evening before to cancel it (our business hours are listed on the website). If you do not call or show, we will charge your credit card a \$20 NON-REFUNDABLE cancellation fee.

* We do not require that you pay for provided services with the credit card on your file. We accept cash, Visa, MasterCard, and Amex as payment methods.

SITTING FEE

My Two Dogs, Inc. strives to have your dog completed at the time given at drop off. We will also contact owners 15 minutes prior to your dog's completion.

Lately, we have been getting much busier and therefore have more dogs at the facility, which limits the amount of space we have available to hold your dog after his/her appointment. Having dogs wait here for too long not only causes stress to the other dogs being groomed, but to the waiting dog as well. Most dogs need to eliminate right after their grooming appointment, and we do not offer dog walking services.

Therefore we will be implementing a sitting fee. If your dog is left here longer than 30 minutes after its grooming is complete, you will be charged a \$10 fee. You will then be charged an additional \$10 for every 30 minutes thereafter. This gives you a 45 minute window from the time we call to pick up your dog. We feel that this gives owners more than enough time to get to our facility.